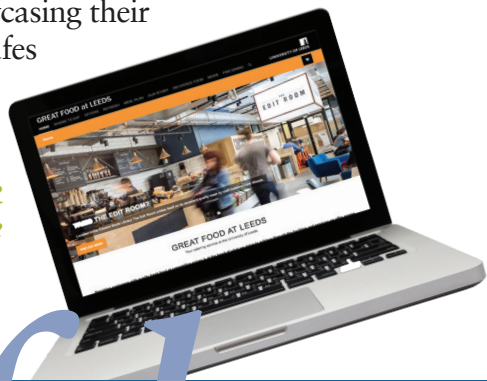


New GFAL Website
showcasing their
16 cafes

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Security
Cycle Patrols
Combating cycle
crime on campus
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Junior Parkrun
Launching at the
Brownlee Centre
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fd matters

RESIDENTIAL SERVICES

ESTATES

COMMERCIAL AND CAMPUS SUPPORT SERVICES

SUSTAINABILITY

May 2018

News and Views from the Facilities
Directorate at the University of Leeds.

OUR FACILITIES RANK IN THE TOP THREE IN THE UK



In March we received fantastic news informing us that the University had been ranked as one of the top three universities in this year's Times Higher Education Student Survey Experience.

The Times Higher Education Student Experience Survey goes beyond the usual measures, to ask students about the details of university life that matter to them the most and we discovered that

“

The key is working together. We might have one of the largest campuses in the UK but we foster a small community feel. I think it's something that we do very well indeed, and it's great to receive this endorsement from our students.

”

Leeds scored highly for its campus environment, facilities and extra-curricular activities, all thanks to the continued hard work and commitment of Facilities Directorate staff. With such a vast remit that the FD has to manage on a day to day basis, including the cleaning of buildings, managing the campus estate, providing exceptional teaching

and extra-curricular facilities, offering competitive and high quality products and service within our cafes and eateries across campus, to name a few, it's fantastic to see that we consistently deliver and impress our students year on year.

Professor Tom Ward, Deputy-Vice-Chancellor: Student Education said: "I've been talking to and hearing about staff and students all over the University who consistently go the extra mile to get the most out of their time here and to help others to do the same. I am thrilled for them that Leeds has got this recognition."

"The key is working together. We might have one of the largest campuses in the UK but we foster a small community feel. I think it's something that we do very well indeed, and it's great to receive this endorsement from our students."

BODINGTON CYCLE CIRCUIT FANCY A RIDE?



Following the excitement generated by this year's Tour de Yorkshire in the county, the University is encouraging members of staff and their friends and families to come and have a go on the cycle circuit which is the perfect safe, traffic-free environment for anyone wanting to learn to ride a bike or train to improve their skills.

“

The circuit is one of the longest in the country at one-mile-long (1.6km), and the facilities, which are open to sports enthusiasts of all ages and abilities, has a full programme of activity.

”

The circuit is one of the longest in the country at one-mile-long (1.6km), and the facilities, which are open to sports enthusiasts of all ages and abilities, has a full programme of activity. This includes Pay and Pedal, HSBC Breeze Rides for women and girls, para-cycling coaching sessions and special training sessions for elite athletes as well as University and local clubs.

Bikes for children and adults are available to hire, along with hand cycles, trikes and tandems for use by riders with disabilities. Find out more at www.leeds.ac.uk/cyclecircuit

Tour de Yorkshire



Tour de Yorkshire Trophies Visit University

The University of Leeds was chosen as one of the key locations in Yorkshire to host Welcome to Yorkshire's trophy tour, which saw over 50 school children welcomed to the Bodington Cycle Circuit, to have a go at cycling and see the famous Tour de Yorkshire Trophies up close.

Pupils from two local schools; Yeaden Westfield Junior School and Meanwood Church of England Primary School, came to the Bodington Cycle Circuit in North Leeds. Here they had a cycling session coached by two international cyclists, followed by the chance to see the trophies up close and ask questions.

Their hour-long coached cycling session was led by Jacob Regan and Chris Young, who have both represented the UK in international cycling events and won British titles.

The University worked together with Leeds City Council to organise the day and Suzanne Glavin, Head of Sport and Physical Activity said;

"We are thrilled to have been able to host the Tour de Yorkshire Trophies at the University of Leeds cycle circuit and give children from two local schools the opportunity to check out the trophy and enjoy a morning being active on

bikes in a safe, traffic-free environment with the added bonus of coaching from two international cyclists."

“

We are thrilled to have been able to host the Tour de Yorkshire Trophies at the University of Leeds cycle circuit and give children from two local schools the opportunity to check out the trophy.

”



The recent Times Higher Student Experience results, where we are now ranked in the top 3 institutions, is yet another fantastic achievement for the University and a testament to the hard work that the FD deliver day-in day-out to achieve a first-class campus environment, excellent facilities and make a significant contribution to the overall

student experience. Against our peer universities, we're in a much stronger position in terms of recruiting students and as we approach the busy summer months it's looking very positive for Leeds in terms of student applications for the next academic year. As you will see from the article below, there have been some significant movements in some

important measures in the FD Staff survey results and it's particularly pleasing to see respondents' scores improve with regard to understanding how their work contributes to the service plan and reporting a sense of personal achievement from their work. The staff Healthy Week is fast approaching

(4 - 10 June) and I would like to thank colleagues within the FD who make this annual campus-wide initiative possible. I would also like to thank staff who have volunteered to be Healthy Week champions for their areas, encouraging colleagues to consider their health and wellbeing and organising local healthy activities to take part in.

The recent Times Higher Student Experience results, where we are now ranked in the top 3 institutions, is yet another fantastic achievement for the University and a testament to the hard work that the FD deliver day-in day-out to achieve a first-class campus environment, excellent facilities and make a significant contribution to the overall student experience.

I am pleased to see the FD making progress in reducing plastics across our services and looking forward to the forthcoming campus-wide campaign for the new academic year to drive the reduction in single use plastics. As the FD we should take a strong lead to drive forward this important agenda and I am expecting to see even more creativity, collaboration and action from services across the FD in the coming year.

Staff Survey Results; Facilities Directorate

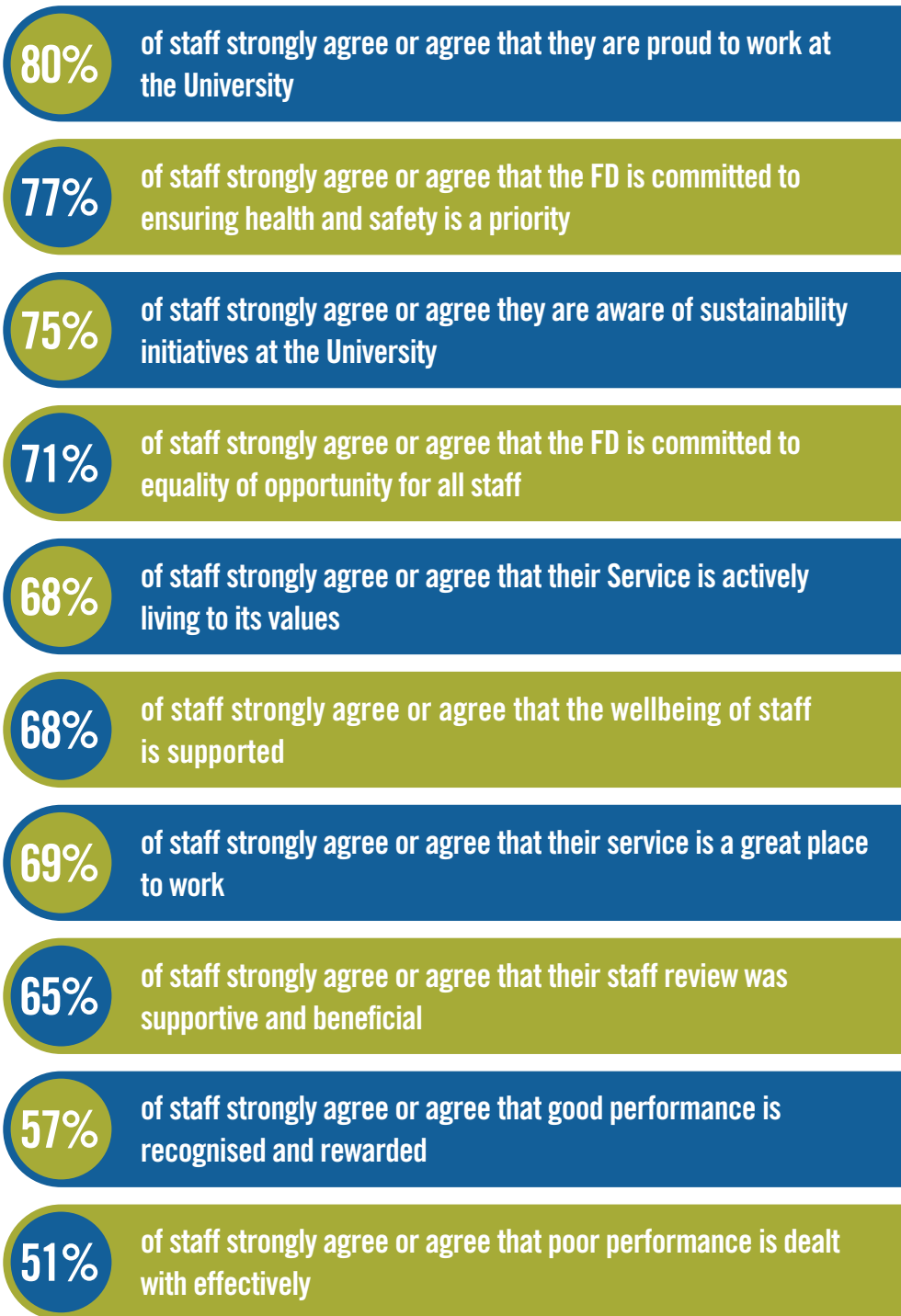
Thank you to all staff who completed the Facilities Directorate Staff Survey sent out in October 2017. Your views are really important to us and help us to understand your issues and concerns so we can prioritise our plans for the next 12 months.

658 staff from across the Facilities Directorate responded to the survey. This represents 67% of the total staff which is our highest response rate since running the survey.

658 staff from across the Facilities Directorate responded to the survey. This represents 67% of the total staff which is our highest response rate since running the survey. We hope you find this summary of the Facilities Directorate's overall survey results helpful. The FD HR Team have been working with the Directorates senior management teams to develop action plans to address any issues or concerns arising from the survey and further details will be shared with staff shortly.

- ### What you said 2017-2018
- The things that could be changed to improve your experience of the Facilities Directorate
- Effective management of poor performance
 - Good performance is rewarded and recognised
 - Managers communicate why change is needed and how it affects staff
 - Regular updates from management about Service progress
 - Staff get regular feedback on their performance
 - Staff are involved in decisions that affect their work

- ### The things you enjoy about working for the Facilities Directorate
- The Facilities Directorate is committed to the priority of health and safety
 - Staff feel they can cope with work challenges
 - Job Security
 - Training and development opportunities
 - Individual work objectives are agreed annually
 - Staff are content the work environment is inclusive
 - Sustainability initiatives are understood / a priority
 - Staff are aware of wellbeing services
 - The Facilities Directorate is committed to equal opportunity for all staff



Staff feel they can cope with work challenges

Staff are content the work environment is inclusive

The Facilities Directorate is committed to equal opportunity for all staff



NEW WEBSITE TO SUPPORT THE INVESTMENT APPRAISAL PROCESS

Over the past 12 months a team of colleagues from across the University have been working to improve the Investment Appraisal process, which supports the decision making for capital investments. Examples of when the process is used could include, the development of a major building project or a strategic initiative to increase

collaboration between Faculties. This work has resulted in the launch of a new set of templates and guidance, which can be found on the FD website. The team have worked to ensure that the process is now easier to follow with updated guidance and support, clearly identified roles and responsibilities, and an aim for improved consistency and quality of business cases.



Montague Burton Residences making a difference!

As part of the extensive refurbishment of Montague Burton earlier this year, Residential Services partnered with Over2Hills, a local recycling organisation to ensure the bedroom furniture and kitchen equipment being replaced still has a long life ahead of it! Over 1100 pieces were donated

to local and national charities. If you're ever travelling in the African country of Benin you may find yourself resting on a Monty B bed or chair! If you are interested in donating, visit www.over2hills.co.uk

LECTURE THEATRES AWARD



Our three collaborative lecture theatres were announced as Education Project of the Year, in the AV News Awards, which are recognised as the leading awards in the AV sector.

The £2.8m innovative transformation project is part of our wider Service strategy, to provide the best experience to users, through delivering exceptional teaching space facilities. Congratulations go out to all the teams that were involved in this innovative project, Facilities Support Services, Digital Education Service, IT Services, and OD&PL amongst others. Professor Neil Morris, Director of Digital Learning, commented: "It is fantastic to see the work of all colleagues and partners involved in creating the new collaborative lecture theatres being acknowledged through this very well-deserved award. The rooms have been very well received by staff and students, and this is due to the hard work of the many individuals involved in bringing to life a vision for collaborative, interactive and technology-enabled education spaces that support our blended learning approach." Stewart Ross, Director, Commercial and Campus Support Services said: "We are delighted to receive this award – it highlights something important for us - that Leeds is successfully innovating its teaching and learning spaces so they are genuinely meeting the needs of our students and staff. We have ambitious plans to continue this innovation and ensure our facilities are second to none."

Celebrating the ISO 9001:2015 quality management standard



Congratulations to all of our colleagues in Residential Services who challenged themselves to develop and implement a Quality Management System that would meet

the very highest of standards of the provision of student accommodation. In February the team were awarded the certificate of registration and also took time out to celebrate the achievement!

WORKING TOGETHER HATCHES EASTER SUCCESS

Welcoming over 3500 delegates to campus over the Easter vacation is one of the many success stories coming out of the Easter conference season. A number of the larger conferences were the result of collaboration with other organisations from across the city, the UK and indeed internationally. The Britspine conference was three years in the making and required partnerships with the City Destination Bureau, a venue finding agency and surgeons and academics from across LGI and St James' Hospital. The Association of Hispanists of Great Britain and Ireland and 17th Food Colloids Conference were conferences fully managed by the team and in collaboration with the University's Spanish Studies and the School of Food and Nutrition respectively. Food Colloids attracted over 300 delegates from 30 nations - UK, Europe, Russia, China, Japan South Korea, Israel, Brazil, Argentina, Canada among others.

“ Welcoming over 3500 delegates to campus over the Easter vacation is one of the many success stories coming out of the Easter conference season ”

The conference was founded in Leeds 32 years ago, so we like to think it has come home! "Attracting such a high profile conference is demonstrative of not only the success of the work in our School of Food and Nutrition but also the conference offer on the University of Leeds' campus. Working in tandem with our academic colleagues in Food and Nutrition we very much look forward to showcasing our venues alongside the great things presented by colleagues across the discipline – from Leeds and internationally across the globe." Harriet Boatwright, Sales and Marketing Manager MEETinLEEDS

ANNUAL STAFF REVIEWS

Annual staff reviews are once again due to be completed by 31 July. The SRDS is an opportunity for you to sit down with your manager/supervisor and talk about what you are doing well, any issues you might have, work objectives for the next year and development opportunities. Before your review, you may want to prepare by checking your training record which can be accessed through Employee Self-Service. Staff without

computer access can request a summary from their line manager. If you have any questions about your review please speak to your manager/supervisor. Further information about the process can also be found on the HR website. Managers/supervisors who are new to the process should also attend an SRDS reviewer training session, which are run by the Organisational Development & Professional Learning (OD&PL) Service.

We raised over £16,000 for charity

Congratulations and a big thank you to everyone who has helped organise or contribute towards raising funds for our chosen charities for 2017/2018. Over the last year we have raised an amazing £8,537.75 for Alzheimer's Society and £7612.88 for Children's Heart Surgery Fund.

“*So many events and activities have taken place throughout the year, all thanks to staff who have stepped up to organise and host fundraising activities*”

So many events and activities have taken place throughout the year, all thanks to a staff who have stepped up to organise and host fundraising activities, such as raffles, the charity wobble, cake bakes and sporting challenges to name a few. In May, our fundraising efforts will switch over to our chosen charities for 2018/2019, which are the Bambisanani Partnership and Candlelighters. Let's make it a record year for fundraising and beat the £16,000 total that we raised this year.



Our teams raise money for other charities too!

Colleagues from Cleaning Services, as pictured here, raised money on Wear it Red Day.

Krsitina Azenaite from Residential Services ran a raffle to raise money to feed homeless people in Leeds City Centre. She raised over £80, which helped her to feed 11 people and also provide one tent to a homeless person.

Colleagues in the accommodation office took part in a 'reverse advent calendar' in aid of St George's Crypt – a charity helping the homeless and vulnerable in Leeds. Each day, members of the team brought in things to donate to St George's Crypt. Whilst many of the donations are directly given to those at the shelter, others are sold to help raise more money for those in need. Well done everyone!



THE SECURED ENVIRONMENT OF RESIDENCES

Residential Services first received national Secured Environments accreditation in 2009, and signed up to be audited every three years thereafter, to demonstrate its commitment to providing a safe and secured environment for students, staff and visitors. This year's audit revolved around interviews with key service personnel from both Residential Services and Security Services; meeting staff focus groups from both Residential Services and Security Services; and a tour of residential sites, to witness the security issues faced, and what was being done to counter them.

“*Residential Services has demonstrated their on-going commitment to good security management over a number of years*”

The auditor's final comments highlighted that “Residential Services has demonstrated their on-going commitment to good security management over a number of years, and it is clear that they maintain a consistent, well thought out approach, that enables them to adapt and respond. Appropriate objectives are in place and these are actioned via an action plan. Our thanks therefore go out to all staff within both Residential Services and Security Services, who help to provide a safe and secure student experience in University Residences.

Secured Environments

in association with



Risk Management Award 2018

Volunteering for the Wildlife Trust

Nineteen students from eight countries, and five University staff volunteered to assist Yorkshire Wildlife Trust, at Water Haigh Woodland Park in February. The students from Brazil, China, Germany, Hong Kong, India, United Kingdom, United States of America, and Zimbabwe, helped to plant fruit trees, and coppice existing willow trees on the site.

The University, through Residential Services has been a corporate member of Yorkshire Wildlife Trust since 2012, and usually undertakes four volunteer events each year. This year, volunteer groups worked at Townclose Hills near Kippax, and at Esholt near Rawdon. The site at Water Haigh is a former colliery site, and was remediated by Leeds City Council in the 1990s, but is now

managed by Yorkshire Wildlife Trust on their behalf. These volunteer days provide both students and staff with excellent opportunities to work around the Leeds area, to do something really positive for the local environment, but also for their own personal well-being.





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Volunteering through sport

Leeds University Union

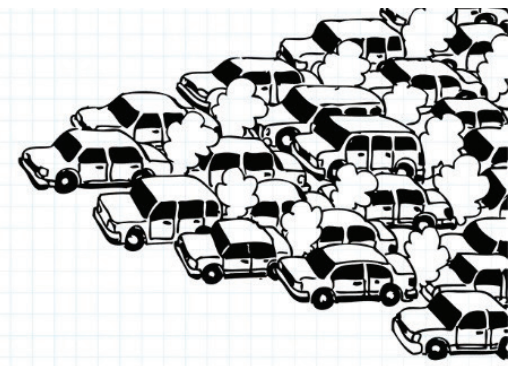
UNIVERSITY OF LEEDS

SPORTS VOLUNTEERING FOR STUDENTS AND STAFF

A key aim of Sport & Physical Activity's strategy is to ensure students have a great experience while developing skills which will support them in their life after University. One way in which SPA does this, is to offer a programme of long term and ad-hoc sport-related volunteering opportunities to students. This year's campaign coincided with National Student Volunteering Week and successfully signed up 70 students to become sports volunteers. It encouraged students to sign up to long-term volunteering opportunities, such as becoming a coaching scholar or an

umpire. They were also encouraged to sign up to the volunteer register, newly launched this year, to take part in ad-hoc opportunities, including being a marshal at a sporting event.

Staff can also be involved in volunteering by signing up to the volunteer register. Commitment to developing and training our staff is really important, and the various opportunities that arise over the year are a perfect opportunity for University staff to broaden their experience and gain new skills. Sign up at leeds.ac.uk/experiencethis



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UNIVERSITY OF LEEDS

staffhealthyweek2018
Monday 4 June - Sunday 10 June

Let's.Do.This.Again.

HEALTHY WEEK HEROES NEEDED

So much great work was done by our staff Heroes last year in encouraging friends and colleagues to consider their health and wellbeing, that we want to do it all again! Interested? Visit www.leeds.ac.uk/healthyweek for your Heroes pack!

 **Leeds University Union**

 **UNIVERSITY OF LEEDS**

This year's University Healthy Week takes place on 4 - 10 June. With so many activities and events happening this year, staff are encouraged to take part and soak up the nourishing benefits to their health

and wellbeing. You may also want to go one step further and take up the challenge of becoming a Healthy Week hero! Find out more at sport.leeds.ac.uk/health-wellbeing/healthy-week



JUNIOR PARKRUN LAUNCHED AT BROWNLEE CENTRE

The Sport & Physical Activity team (SPA) helped to establish the first parkrun outside of London, on Woodhouse Moor, over 10 years ago and has teamed up once again, this time to launch a junior parkrun at The Brownlee Centre and Cycle Circuit. The Bodington junior parkrun launched earlier this month, with over 80 young people taking part! The Bodington Cycle Circuit is the perfect location for parkrun with the tarmac circuit used for the run and The Brownlee Centre providing an indoor space for a drink and place to talk after the event. Suzanne Glavin, Head of SPA said; "We are committed to providing facilities where we can, for keeping the local community as active as they can be. So we are delighted to be able to support and host the Bodington Junior parkrun." SPA have provided £3k funding to launch this parkrun, which has enabled the purchase of the equipment needed to run the event. The facilities have been provided for free, all of which endorses our commitment to

providing opportunities for children to be active. Working with external partners in this way also strengthens the University's profile and ambition to improve and invest in local communities, as well as inspiring future generations to study here at Leeds.

“
The Sport & Physical Activity team (SPA) helped to establish the first parkrun outside of London, on Woodhouse Moor, over 10 years ago and has teamed up once again, this time to launch a junior parkrun at The Brownlee Centre and Cycle Circuit
”

Campus Developments update

Sir William Henry Bragg Building

Construction work is underway at the Woodhouse Lane site to construct the £96m Sir William Henry Bragg Building. A series of roadshows took place in March for staff and students to find out more about the investment, the difference it will bring to teaching, and the way in which we conduct research, here in Leeds. The contractor BAM are now well underway with preparing the site for excavation, ahead of the construction commencing later this year.



Beech Grove Plaza

Recent improvements were made to Beech Grove Plaza to enhance access for disabled users.



New campus Cafés

The GFAL team are busy working on plans for three new exciting cafes on campus. The cafes will provide a vital service for the University community and will be located in NEXUS, the new Central Teaching Space building which will be located on Mount Preston Street on campus and within the new flagship Sir William Henry Bragg building. Detailed drawings are being compiled for all of these projects, and we hope to be able to share these with you. In addition, the GFAL team are scoping out plans for the refurbishment of the Dentistry Café, which is taking place in the next few months and will be an another PURE Express outlet.



Montague Burton Halls of Residence

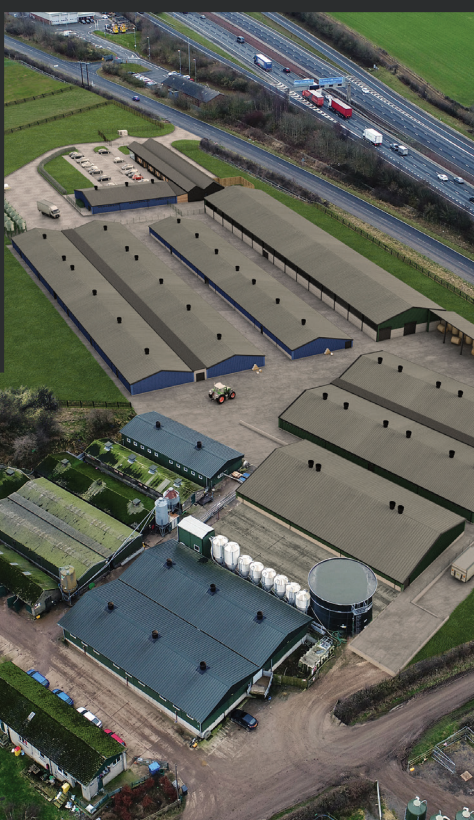
Refurbishment work at Montague Burton remains on schedule for full completion later this year. The work has transformed old spaces to further improve and enhance the student experience.



Funding Boost for Spen Farm

Earlier this month, the Spen Farm project received a further funding boost of £900k from Innovate UK, towards the purchasing of more equipment.

The £9.4m investment will create a facility that will position the University of Leeds amongst a unique, leading-edge research environment across Europe.



Implementation of CAFM begins

In July the implementation phase of the Computer Aided Facilities Management (CAFM) system will begin. Last month, the University signed a contract with Planon Ltd to provide the facilities management system.

What does this mean?

There will be approximately 50 users of the system in the first rollout. They will be members of staff based in Estates, more specifically in Maintenance and Operations. Whilst it is not anticipated that revenue will be generated there are potential cost savings to be made in improving business processes and streamlining services across Estates.

Benefits of CAFM:

- Improved Helpdesk facility
- Mobile technology to improve reactive maintenance
- Integrated and improved space management
- Improved management information
- It will allow Estates to be more streamlined with operational and maintenance activities.
- It will help us to become paperless.

Nexus

With the removal of the Tower Crane from site in April, contractors Galliford Try will be focusing on making the building water tight over the coming months.



To find out more about this and other developments across campus please visit: leeds.ac.uk/campusdevelopment

Meet the Team - FD Support Services



From taking calls on the Estates Helpdesk to providing administration support to Estates Services and the wider Facilities Directorate, the Support Services team are the backbone of support for the FD.

The Support Services team comprises of 16 employees and is led by Majid Khan, Support Services Manager, and Eloise Barik, Support Services Team Leader. The team provide office support, manage car parking and the Estates Helpdesk. The Office Support Team has three administrative support officers, Melissa Greaves, April King and Gursharon Dogra. Support Services Administrator, James Mortimer and Support Services Assistant Stephen Flynn look after all car parking related matters. Lynn Dyson leads the Helpdesk team administrators, Emma Cascarino, Dawn Germaine, Helen Mangan – Molloy, Pam Rehal, Catherine Sheldrake, Edward Kingston, Paula Longbottom and Toni Duxbury.

We met up with the team to find out more about their work. Eloise said: “We manage all kinds of queries from taking phone calls from staff and students informing us about a fault on campus, to acting as a liaison point for external contractors, to minuting meetings for a vast range of meetings across the FD. If you or a colleague need some general help please come and see us, if we can’t help in person we will always be able to signpost you to a person who can help! On average, we book in 69 visitors every day for University parking. So far this year staff have booked 10,061 day parking spaces. Between us we have 151 years of experience working at the University of Leeds!”

Outside of work, members of the team enjoy spending time with their family and participating in sports such as cycling and swimming. In particular Melissa Greaves, Administrative support officer, enjoys cycling so much so that she is currently ranked as British Cycling’s No 1 in Yorkshire Road & Track in her category!

GFAL’s pledge to reduce plastic





Great Food at Leeds (GFAL) have recently made a pledge to reduce plastic as part of their commitment to embed sustainability across everything they do. Not only will their actions reduce plastic across the entire supply chain, and have a positive impact on society and the environment, it will also contribute to the Service’s strategic aim of becoming a more sustainable, effective and efficient organisation.

The pledge covers a range of areas including removing all plastic disposable items such as straws and cutlery from all outlets on campus and growing the use of

Keep Cups, and reusable water bottles at all retail outlets. A further discount on all hot drinks bought with a Keep Cup to 20p from 10p will be introduced to encourage their use. The team are also working with the Sustainability and Estates services to investigate putting in water fountains across campus.

There is also a pick and mix option in Meal Deals, allowing customers to swap a plastic bottle drink for another item, along with the introduction of compostable cups and improved signage for customers on how to separate cafe waste at bin points.

BIG TICK FOR OUR ENVIRONMENTAL MANAGEMENT SYSTEM

In February, the University’s Environmental Management System (EMS) was externally checked to ensure that we are still compliant with the ISO14001:2015 standard. The audit was done over four days and consisted of a thorough examination of all of our policies, standards, procedures, guidance and compliance and aspects registers. The auditor was also taken on a variety of tours around areas within the University. Areas toured within the FD included Facilities Support Services and the Print and Copy Bureau. The auditor was impressed with the University’s commitment to sustainability and the systems we have in place for managing our environmental performance and was very happy to recommend us for continued certification. A big thank you to all colleagues in the FD for the continued support to improve our environmental performance.



Student Sustainability Conference 2018: Shaping the Future

Over 180 students, staff, and visitors attended this year’s Leeds Student Sustainability Conference earlier this year. The fantastic event showcased the breadth of research and curricular projects at Leeds which reflect aspects of positive social, economic and environmental development. This year’s guest keynote speaker was Sara Parkin – founder of Forum for the Future and the Sustainability Literacy Project – who delivered an inspiring presentation on ‘what would good look like?’ and the future of our modern society. 32 undergraduate and postgraduate students from across all faculties took part in the event, with presentations spanning themes of energy, transport, and ecology, to society, governance, and education. Updates from local projects on campus as part of the Living Lab programme were also presented, including I-Trees Leeds, Last Mile Deliveries, and the Food Waste Living Lab. The day culminated with a moving performance by members of the Leeds University Union Spoken Word Society, followed by the conference awards ceremony, celebrating the stand-out poster entries as part of the day long poster exhibition in Parkinson Court.

KEEPING OUR FOOD SUPPLIERS CLOSE BY

70% of our food suppliers are within 60 miles of the University. This great news is the outcome of a recent appraisal of our top 20 suppliers, based on £’s spent, and shows the food miles the ingredients and food we use incurs.

Within 20 miles	45%
20 - 40 miles	15%
40 - 60 miles	10%
60+	30%



Clean Air Leeds

UNIVERSITY COMMITS TO THE CLEAN AIR PLEDGE

Following the signing of the Clean Air Leeds pledge by the Vice-Chancellor, Sir Alan Langlands, the University has engaged with academic and operational staff to issue an Institutional response to the recent public consultation relating to Leeds City Council’s proposals for a Clean Air Zone. This further demonstrates the University’s commitment to improving air quality in the city. A final proposal informed by consultation responses will be set out by the Council in June 2018.

PLACES STILL AVAILABLE ON SCHOOL GOVERNOR PROGRAMME

Colleagues in the FD are invited to consider becoming a school governor by signing up to the University scheme and contributing a positive impact to society.

Malcolm Dawson, Security Services Manager, is one of the first staff members to join and benefit from the University's recently launched School Governors Programme. Launched in September 2017, the programme provides training and support to both existing and prospective school governors. Our programme is already making a significant contribution to leadership of local state schools and with raising school standards. We have recruited 28 university staff and alumni to take up the role. They join a growing network of School Governors at the University now totalling 152 staff and alumni. All are sharing their workplace skills and experiences to give

children the best possible opportunities in life. Collectively they are contributing the equivalent of over £6m worth of services and support to schools!

Malcolm said, "I'm looking forward to becoming a school governor and am delighted to be joining Huntington School, who have just attained 'Outstanding' status in a recent Ofsted Report. Each governor is asked to join two sub-committees, and I will serve on the Buildings and Grounds Committee and one other, yet to be decided. Also as a non-staff governor I will be assigned to two link subjects which are Art and Media Studies."

Any staff wishing to benefit from the programme can register their involvement by getting in touch with Amanda Jackson, a.m.jackson@leeds.ac.uk or 0113 3435073.

BETTER WAYS OF WORKING



Don't be surprised if you see Security cycle patrols on campus over the coming weeks and months. This is all part of a new six-month pilot scheme launched by Security Services to further combat cycle crime on campus. The cycle patrols will be an addition to the efforts already in place to reduce

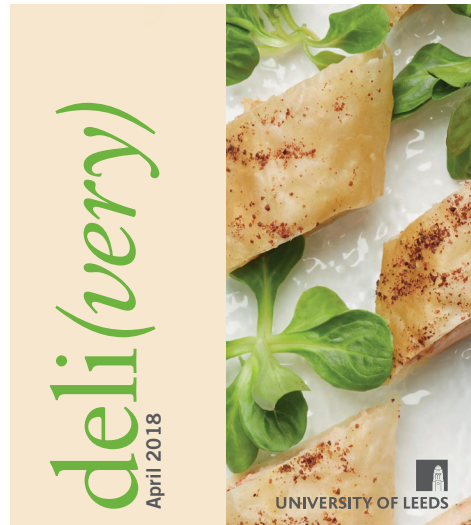
cycle crime on campus and in particular to deter and detect the offenders. Six security officers have volunteered to be Security cycle patrol officers. Malcolm Dawson, Security Services Manager said: "This scheme nicely balances mobility with public contact with our customers, and increases the area patrolled whilst providing both environmental and health benefits. Our security cycle patrol officers will also be cycle security ambassadors, advocating safe cycling across campus, engaging with other cyclists and giving one-to-one advice, particularly on locking and securing cycles."

GFAL Cook up new website



Great Food at Leeds (GFAL) have launched a new website to showcase their 16 cafes, Refectory, delivered catering options and various offers for students and staff on campus. The website forms part of

GFAL's continued efforts to improve their offer and deliver excellent experience to its customers. The GFAL team have worked closely with the FD Marketing and Communications team on the website with a particular focus on making it mobile friendly, modernising the look and feel and making it faster and more secure. Matt Hamnett, Digital Marketing Manager, said: "The new website better represents the quality and values of Great Food at Leeds with big, bold images and better functionality. Locating cafes on campus is easier than ever. We've also been able to move the website to a new platform that will enable us to add new features much quicker in the future." Take a look at the new website at gfal.leeds.ac.uk



New Menu For deli(very)

The new Yorkshire, international and vegan deli(very) menus were launched after Easter and available to order online from April.

IMPROVING CLEANING SERVICES

Over the next 12-18 months Cleaning Services will be exploring new ways of working in order to further improve the service and its effectiveness. They will work in partnership with Venture Management Solutions (VMS), a consultancy with over 60 years experience in the cleaning services industry, to look at the current Service Level Agreements in place and consider if the current 'one fits all' approach is still effective across all its campus customers. This is also an opportunity for the Service to look for new innovations, including reviewing its equipment and materials. Starting in April, VMS will be talking with staff and Faculty Facilities Management Managers about what's important in their areas, and what's needed for the service/faculty that they operate in.

Spring arrives at CHARLES MORRIS SENSORY GARDEN



If you haven't been down to the Charles Morris sensory garden why not pop along and enjoy the floral views, as well as soaking up the health and wellbeing benefits of being in a peaceful and inspiring outdoor space.

your views matter!

Email us your comments and feedback about FD Matters or send us your stories and suggestions to fdmatters@leeds.ac.uk

GREAT YORKSHIRE QUIZ!



Take part in this edition's Great Yorkshire Quiz and be in with a chance of winning a £100 Trinity Leeds gift voucher.

1. Brontë Country is a name given to an area of West Yorkshire, England. The name comes from the Brontë sisters, who wrote literary classics such as Wuthering Heights. Which female artist recorded a song based on the novel of the same name?
2. Which Yorkshire born female cyclist claimed a solo victory in the 2017 Asda Women's Tour de Yorkshire in Harrogate?
3. The Rhubarb Triangle is a 9-square-mile triangle between what areas in West Yorkshire?
4. What clothing accessory is the person without on Ilkley Moor in the famous "On Ilkley Moor Baht 'at" folk song?
5. Name the British soap opera first aired in 1972, set in a fictional village in the Yorkshire Dales

Congratulations to the December edition winner who was Lance Sagar, Financial Services Project Accountant

EQUALITY & INCLUSION

There are a variety of staff networks that run on a regular basis across the University, they are free and open to all members of staff.

Staff Mental Health Network

- The Mental Health network offers a welcoming space for all to improve approaches to work and mental health.
- The Unity project highlights the shared values and commitment to inclusivity of our community at the University through a range of events.



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