

On yer bike!

Kimberley Walsh joins thousands for Leeds Skyride

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fd matters

CAMPUS SUPPORT SERVICES

RESIDENTIAL SERVICES

ESTATES

COMMERCIAL SERVICES

SUSTAINABILITY

August 2013

News & Views from the Facilities Directorate at the University of Leeds.

FD triumph at Sustainability Awards 2013



Janet Willis receives award from Vice-Chancellor, Professor Michael Arthur.



All smiles as Sophie Shand receives the Sustainability award for Residences.



Jacquie Beaumont, Cleaning Services with their award for 'Energy Saving Idea'

Tuesday 4th June saw the University of Leeds host our annual Sustainability Awards, with 160 guests celebrating the hard work and achievements in sustainability over the last year. Our Vice-Chancellor, Professor Michael Arthur introduced the awards and talked about the importance of sustainability for the future of the University and also gave out some of the awards. Guests were treated to an excellent three-course meal, a great menu of locally-sourced food provided by Catering Services. The awards saw real senior management commitment across the University, particularly the Facilities Directorate, with Dennis Hopper and all the heads of service in attendance. The awards were a great celebration and made a clear demonstration of how seriously everybody at all levels within the organisation is now taking sustainability.

The awards evening was also a great demonstration of our collaboration on and off campus, with examples such as a recycled furniture dinosaur, made from the recently-sold Bodington Hall furniture, demonstrating the amount of work done by Residential Services and Estates in this mammoth reuse project. This saw over £120k of furniture donated to charity. Another great example of the collaboration were our table decorations, made from re-spun denim fabric, which is made into wool paper and fashioned into fantastic show-pieces by the School of Design.

The 10 sustainability awards were made from recycled lab stools collected by local company 'Over2Hills' from our campus reuse@leeds scheme and remade by the School of Design. They were given to teams, or individuals, that had made a huge

difference to the University and made a fantastic impact with Residences being nominated multiple times as well as Cleaning Services and the Sustainable Garden.

Mike Leonard from Residential Services collected the Green Impact 'Environmental Hero' award for all of his work in leading, monitoring and promoting actions that will help reduce the combined impact of Residential Services operations on the environment. The service has taken on a more pro-active involvement in assessing the energy performance of its buildings; conducted site surveys and commissioned its own carbon management strategy that supports the overarching University carbon management plan. Cleaning Services took the Green Impact 'Energy Saving Idea' award for their innovative communications for lighting and Cleaning Services Manager, Janet Willis took

the 'M&S Sustainable Partnership Award' for her instrumental work launching the 'Shwopping' initiative

“The awards saw real senior management commitment across the University, particularly the Facilities Directorate, with Dennis Hopper and all the heads of service in attendance

on campus which, due to Janet and her team's commitment was a great success. The University consequently 'shwopped' more than any organisation has before.



A beaming Facilities Directorate after their triumph at the awards.



Mike Leonard, Residential Services collected the Green Impact 'Environmental Hero' award from Louise Ellis, Head of Sustainability.



ALL CHANGE!



The end of an academic year always brings a period of change as students graduate and move on, new students prepare to leave home to start a new chapter in their lives – and academics who have decided to take up a new challenge or move on in their careers, find it a suitable time to take that step.

As we look back over the past year, we reflect on some very significant changes – not least that our funding from government has been reduced, while the tuition fees charged to undergraduate students have increased to £9,000. The student market place is evolving rapidly and all universities will need to adapt over the coming years in response to this. Responding to change is rarely easy, but careful planning can help to make sure that Leeds is in the best possible shape to deal with it, and well-placed to continue to invest in the future. You may be aware that the University is currently looking at options of how best to configure services in response to this changing, competitive environment and you may already have been involved in this process at one of the recent drop-in sessions. We will of course continue to keep you up to date on progress and when we can.

I am immensely proud of your achievements as members of the Facilities Directorate in supporting the University's operations. To see people working together for a common goal is always something special – and in the past few weeks alone, we have had near record

numbers attending three back-to-back open days, 10,000 cyclists rode across campus in the Leeds Sky Ride, and the international Medieval Congress - the largest academic conference of its kind in Europe – was held here. The sheer variety of these events simply underlines how versatile and flexible our staff and facilities are – and we have had great feedback from visitors to all of them.

Responding to change is rarely easy, but careful planning can help to make sure that Leeds is in the best possible shape to deal with it, and well-placed to continue to invest in the future

As you will know, Michael Arthur will shortly be taking up his new role as President and Provost of University College London, following nine years at Leeds and there can

be no doubt that he has had a significant impact during that time. On both a personal and professional level, I will miss working with him, and I am sure you will want to join with me in wishing him well in his new role. Meanwhile Sir Alan Langlands will join us as our new Vice-Chancellor from 1 September, bringing a wealth of experience and, no doubt, new ideas. I am looking forward to introducing him to people across the Directorate, and working with him, to support the University's future strategy and to continue to respond positively to this fast-moving environment.

With that in mind, I do understand the importance of being able to take time out to 'recharge the batteries', so if you are planning to take a break over the summer, I hope you have a restful time and may I thank you all for your contributions over the past twelve months.

sky ride

The University welcomed thousands of local people, young and old, for the first Skyride in Leeds on Sunday 7th July. This was thanks to a tremendous joint effort across the FD. Marking a year to go until Le Tour de France Grand Depart from Leeds in 2014, Skyride Leeds, run by Sky & British Cycling with Leeds City Council, saw 8500 people cycling around a 5.2km traffic free route, including through the heart of campus. The event involved effectively closing the campus to vehicles for the day. Staff from across the FD, including Estates, Security, Catering, SPA & Sustainability worked together to ensure potholes were filled, vehicles re-directed and Health & Safety requirements were met. The University also provided Velocampus Leeds bikes for more than 50 people without bikes at the event.

The precinct was decorated with hanging baskets made from discarded cycle helmets, prepared especially for the event by staff and students involved in the sustainable garden. In addition, entertainment, activities and refreshments were organised on campus and enjoyed by many of the participants. The pedal-powered smoothies proved to be extremely popular!

Team Sky and Team GB cyclists Ben Swift and Matt Crampton visited during the afternoon, giving their support to the event and to the involvement of the University.

sky ride
Leeds

Charged for the lights brigade!

Residential Services has taken delivery of the University's first electric-powered vehicle. The Renault Kangoo ZE (Zero Emissions) was purchased to replace a previous vehicle which was deemed to be beyond economical repair. A review of residential vehicles conducted in 2010 had previously highlighted the need to reduce fuel use and carbon emissions. So when the opportunity arose, the Renault was not only deemed relevant for the role of a mail/stores van, but the opportunity to significantly reduce carbon emissions was also very obvious.

The main role of the vehicle is to move mail and small stores between the campus and outlying

residential sites, such as Devonshire Hall, amounting to between 60 -75 miles travelled per week. The battery can last for over 100 miles until it needs to be recharged, which can take up to 8 hours, unless a fast charging point is used.

Devonshire Hall was awarded an environmental Gold Standard in 2012, under the national Green Tourism Business Scheme www.green-business.co.uk. The site has also been recently short-listed for the Green Tourism Goldstar Awards 2013, and will compete with residences from both Durham and Edinburgh for the award in the Campus Accommodation category.



P ON THE MOVE car parking changes



The following information is for valid permit holders, staff who purchase daily tickets and staff who arrange parking for visitors on the University main campus car parks. Work is expected to start on the new undergraduate library from the end of July 2013 through until December 2014. As a result, there will be some disruption for staff parking and although we will be losing the visitor car park, provision for visitors and reserved spaces will be provided elsewhere. The spaces on Hillary Place will also be unavailable during this period of disruption.

General visitor parking will be absorbed in the Orange Zone with reserved spaces transferred to the Blue Zone. During the construction phase of the library, the space in front of EC Stoner will be temporarily made

available for staff with valid permits and for visitors. During the same period, the Brown Zone car park will also be removed from use as a result of the Geography relocation project and permit holders for this Zone will be authorised to park in the Purple Zone until the project is completed. Permit holders in the affected zones will be emailed with relevant information when the dates are finalised. Due to the scale of the project, there may be disruption to traffic flows on campus with large delivery vehicles and possibly temporary traffic lights in operation during this period. We apologise in advance for any inconvenience this work may cause you.

Further information can be found on our website: www.leeds.ac.uk/facilitiesdirectorate/carparking and you can also follow us on Twitter @carparkingatUoL

'X' marks the spot

By the time you are reading this Dave Owen, the new site manager at St Marks, should have his feet firmly under his new desk in his new office!

The rest of the furniture has been ordered but is not yet in place, with only one show flat set up for visitors to view at present. However, the scaffolding has come down and the site is still on track to be completed and handed over to us fully by the 15th August.

This will give the site team approximately a month to get everything in place and up and running in time for our first intake of students in September.

The site office sits at the main entrance in a dedicated building called the Pavilion. It allows pedestrian access from both the site and St Marks Street. As well as the office and support areas, the Pavilion includes: a student IT resource centre, a small gym training area, table tennis and table football, TV lounge and a meeting room, as well as staff rooms and toilets.

The communal section of the Pavilion is a single storey building with a green roof. It

has large fully opening 'French' windows leading onto a patio area. Running down the slope from the pavilion is a large open stepped area, which will present a village green feel at the heart of the site and is specifically designed to present a welcoming seating area for the residents.

The old St Marks somehow sat in the landscape without being noticed, particularly when viewed across the moor when travelling down Otley Road. The new St Marks has no such modesty and stands loud and proud in the landscape without actually dominating it.

The site has 526 bedrooms, an increase on the previous 497, but thanks to its open spaces it retains the open feel of the old site. The flats are arranged as traditional cluster flats, with between 4 and 9 bedrooms per flat. The bedrooms will be fitted out to a high standard and the complex will exude quality, which I am sure will be popular with the incoming Post Graduate residents.

From the 15th August you are welcome to come down to the site and have a look around. We are sure you will be impressed.

Putting the customer first

Since first jointly achieving the Customer First standard in 2011 it was decided that that the standard would continue to support Residential Services and Commercial Services in achieving their strategic aim of delivering an exceptional student experience. The standard focuses on the customer and their experience of services offered and how we listen and respond to their feedback. With the introduction of higher tuition fees we need to build a truly customer orientated culture and help to differentiate the University as a leading provider of excellent customer service.

The standard also supports our commitment to developing and valuing staff by ensuring that everyone is reviewed regularly and continually developed so that we can provide the best service to our customers.

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The assessment was carried out in April 2013 by Jennifer Walmsley, an approved Customer First assessor, who confirmed that both Services were compliant with the 30 customer focussed statements.

In carrying out the assessment Jennifer identified a number of strengths including:

> Catering

- Catering outlets proactively seek customer feedback in a number of ways including 'We're listening.', a comments card available at points of service.
- The outlets visited were welcoming and impressive. All staff encountered were helpful and friendly - behaviours which were observed across different shift patterns
- It is a feather in the cap of Catering Services, that, under the leadership of Bev Kenny, the team was able to meet the needs of both Canadian and Chinese athletes based at Leeds University during the 2012 Olympics

> Residential Services

- The Residences team were able to talk about the improvements they made for this year's 'Viewing Day', based on feedback gathered last year.
- Hall managers who get to know their customers and are able to offer services above and beyond what may be expected.
- Work in partnership with wardens and student services to ensure that standards are maintained.
- Safety is a priority at Leeds and independent research confirmed that in spite of crime levels being as expected in any major city, incidents of crime are very low, which is a key factor for prospective students when making their choice.

> Sport and Physical Activity

- Superb sports facilities offering opportunities for staff, students, and public members.
- SPA services were also one of the key factors in the University of Leeds being selected by Chinese and Canadian teams as training camps prior to the 2012 Olympics.
- Automated gym entrance at The Edge, which discards the need for members to check in at reception each time they visit.
- Sophisticated approaches are used to monitor SPA usage and gain insight into member habits. This information is used to make improvements, such as moving the free weights section away from an area where women work out. It also enables the Business Development team to ensure that marketing campaigns are designed only to target appropriate members. In addition, the 'wellness key' provides detailed insight usage.



Just keep swimming.....



Swimming at The Edge is becoming increasingly popular, with lots of opportunities for everyone of all abilities to get involved. We sent a reporter to catch up with the new Aquatics Development Officer, Nat Jones.

> Tell us a little bit about your role

My role is to develop the swimming programme at the University. I work with the whole spectrum of swimming from total beginners through to the elite performers.

> How did you get into swimming?

I have been swimming since I was 4 years old. Both my granddad and my dad swam in the Army and so encouraged me from an early age.

I represented my county, my school, my university, and my country on three occasions. The natural progression for me was to move into teaching and I now get the same gratification from teaching as I did from swimming myself.

> Why do you think swimming is so popular at The Edge?

The Edge is a fantastic facility to swim at. I have visited lots of centres in my career, very

few have compared to the standard of The Edge. Swimming is not only fun and a great way to exercise and keep fit, but it is also an essential life skill. It's one of the few sports that will use all muscles at the same time and it's a low impact low intensity sport so is often recommended by a GP or occupational health as a way to recover from injuries.

> What's the new swimfit programme?

Swimfit is a new circuit type aquatic exercise based both on land and in the pool. It pushes the limits of swimming and is a welcome change from the traditional 'tile counting' that most of us associate with swimming lengths. The sessions have been really popular with both regular swimmers and some of the gym bunnies wanting a different kind of work out.

Swimfit is an excellent physical and mentally challenging swim session that appeals to all levels of swimmer and all levels of athlete.

> I'm not very good at swimming but would like to get better, help?

If you are a total beginner, I recommend starting an adult group swim lesson. Here you can learn the basics and build your water confidence. If you have the basics of

swimming and want to tweak your technique one of our Crash Course sessions might be appropriate. These are intensive blocks of swimming lessons and you can discuss any specific areas you want help with a qualified teacher. Over the next few weeks we will also be offering swim clinics which are specifically tailored to individual swimmers' needs. These will be offered to the more advanced swimmers and will be coached by a qualified swimming coach.

If you would like any further information about swimming or would like to book onto a swimming lessons or crash course, please contact Nat Jones on: swimminglessons@leeds.ac.uk

**Did you know...
you can swim at
The Edge for as
little as £3!!**



SURVEY SHOWS SUPERIOR SATISFACTION

The annual Customer Satisfaction surveys are now in for Sport & Physical Activity and for Catering, and although there is definitely more work to be done, there is evidence of some really exciting progress.

The Catering survey showed that overall customer satisfaction levels averaged across catering outlets have increased for the second successive year and now stand at 69.8%. Average customers' spend per head has increased from £2.89 in 2012, to £3.02, contributed to by such initiatives as the Meal Deals launched this year.

The SPA survey shows satisfaction levels hovering at 70.7%, and although this represents a slight fall of 2.6% over 2012, it is nevertheless a credible level of satisfaction, and The Edge in particular still continues to attract many more positive than negative comments.

In both Catering and SPA, work has already begun to address all issues highlighted by the surveys to ensure that we increase our customer satisfaction levels in the coming year.

More detailed briefings for service staff will be shared over the coming month or two.

GET FIT FOR SUMMER

This summer The Edge is offering you the opportunity to enjoy 10 consecutive days of Premium membership for only £20!

It's the perfect way to come and use our fantastic facilities including our 25m - 8 lane Swimming Pool, 200 station state-of-the-art Fitness Suite and extensive class programme. If you are already a member it is a great way to introduce your friends, family or new work-out partners to The Edge.

It's the perfect way to come and use our fantastic facilities including our 25m - 8 lane Swimming Pool, 200 station state-of-the-art Fitness Suite and extensive class programme

This offer will be available from the 1st June and will run throughout July and August. Sign up is easy and simple; come to The Edge Reception to join and you could be using the fantastic facilities in minutes.

You may purchase as many offers as you wish and the last date you can buy the promotion is Saturday 31st August 2013. If you would like any further information, speak to a member of the Sales and Marketing Team!

Email: edgemembership@leeds.ac.uk
Tel: 0113 343 7406

SUMMERTIME ...and this offer is sizzling!

Shape up for summer...

Whether you are preparing your beach body or want to make the most of your summer wardrobe, The Edge is the place to be. Enjoy 10 fit and healthy days with us for only £20.*

**10 DAYS
FOR £20**

Speak to a member of the Sales and Marketing team for more information.

W: www.leeds.ac.uk/theedge
E: edgemembership@leeds.ac.uk
T: 0113 343 7406

*Days must be consecutive. Access to the 200 station Fitness Suite, 25m, 8 lane swimming pool and 80+ exercise classes per week.

**the
EDGE**
FITNESS | SPORT | WELLBEING



UNIVERSITY OF LEEDS



AT YOUR PLEASURE Medievalism Comes to Leeds

Almost 2,000 of the world's most knowledgeable medievalists descended on the University from 30 June to 4 July for the 20th annual International Medieval Congress – this year on the theme of pleasure. Delegates discussed all aspects of medieval studies at the event, which culminated in the creation of a Medieval Fair in the centre of the University.

Director of the Congress, Axel Müller explained: "Experts from around the world

discussed everything from the pleasure of food, music and literature to sex and spirituality. The International Medieval Congress is the largest event of its kind in Europe and as such, provides a fantastic showcase for what the University of Leeds can offer, both academically and as a world-class venue.

"This is the first year that the Congress has taken place on campus and it's a testament to the hard work and enthusiasm of everyone

involved that the delegates enjoyed a friendly and welcoming atmosphere and some stimulating and exciting debate. Our thanks to everybody across the University for the extra work involved."

As well as a comprehensive programme of lectures, there were also several events open to the public including musical performances, food workshops and a lecture on the recent discovery of the skeleton of Richard III in Leicester, by the team who found him.

The Medieval Fair in University Square featured a range of activities including historical craft demonstrations such as mail production, spinning, textile production, dyeing and even an apothecary. There were also samples of medieval food, a falconry display, musicians, and a storyteller. Particular mention must go to Commercial Services' MEETinLEEDS events team and Catering Services who worked tirelessly to make sure the event was a success.



INSPIRING LEADERS

The first year of Commercial Services' Inspirational Leadership Programme, run jointly with the SDDU, came to a conclusion in June. The aim of this brand-new programme was to help the participants to focus on making a difference in their leadership roles and their careers at the University, within the context of rapid change in the Higher Education sector. The ground-breaking course is the first of its kind having been developed specifically with Commercial Services in mind.

At the core of the programme were four workshops, all with a strong focus on Commercial Services as an organisation:

- Purpose, direction, and decision-making
- People, Performance and Teams
- Change
- Managing Stress/Pressure

Participants from the three divisions of Commercial Services - Sport and Physical

Activity, Catering and Conference & Events – were also divided into four groups, each tasked with undertaking a project addressing a specific business challenge within the organisation, such as improving communications and service, reducing stress levels, and making staff feel more valued.

“
The ground-breaking course is the first of its kind having been developed specifically with Commercial Services in mind
”

The picture shows the first cohort on the final day of the programme, with SDDU and Commercial Services senior managers.

INCREASED CAPACITY for Print & Copy Bureau

Following an unprecedented 54% increase in colour printing in the last 12 months, the Print & Copy Bureau has doubled the available colour printing capacity with the investment of new printing equipment within the high volume printing department.

Peter Rous, Print & Copying Service Manager, is pleased with the investment; “As well as greatly improving the service offered by PCB the equipment also provides new and efficient production capabilities, reducing the need for staff

and students to look outside of the University campus.”

In addition to this, and due to the increased quality demands by students, the Print & Copy Bureau has also installed new colour printing equipment in the student walk up area offering students printing services that are not available elsewhere at the University.

For further details please contact: Peter Rous email p.g.rous@leeds.ac.uk





GREAT FOOD AT LEEDS LAUNCHES NEW WEBSITE

Great Food at Leeds, the new name for the University's Catering Services, launched its brand new website last month updated with a new look and feel.

The new website reflects the passion that the service has for providing quality catering, using the freshest local ingredients as well as being the perfect place for finding out about the latest offers across the 13 cafés and the Refectory on campus.

New and improved areas of the website include an updated news page, the latest special offers and a section to find the best places to eat on campus. The site also has a mobile friendly version which can be accessed automatically by visiting www.leeds.ac.uk/gfal on any smart phone.

"Great Food at Leeds had outgrown the old Catering Services website which we felt no longer reflected the quality of the catering that the University provides" explains Matt Hamnett, Ecommerce Coordinator for Commercial Services. "The new website gives us the ideal foundation to build our

presence online and promote the fantastic work that is being done by all of the staff at Great Food at Leeds".

"the new website brings us firmly into the 21st century and is a fantastic platform through which we can showcase the great work that is done across the service"

Bev Kenny, Head of Catering and Conferencing, is pleased to have a site that echoes the quality of Great Food at Leeds; "the new website brings us firmly into the 21st century and is a fantastic platform through which we can showcase the great work that is done across the service."

You can visit the website at www.leeds.ac.uk/gfal



Building on success

Results have just come in from our annual student survey which runs during the second academic semester. Just under 33% of students responded this year.

The student survey is really important to Residential Services as it helps us to set out our strategy for future years based on what the students think and need.

The four main areas that students listed as being important when choosing accommodation were: Internet access; Food preparation; Proximity to the University; Security.

Residential Services throughout this academic year have invested in installing Wi-Fi access into every bedroom throughout the accommodation they allocate to students. This project was initiated as direct result of feedback given in previous years and shows the importance of the survey.

Generally, the Residential Service scored well in the survey. Some of the highlights included the moving in process, with room preparation being highly rated. Ellerslie Global was awarded the highest ratings for both room preparation and cleanliness, achieving satisfaction ratings of 91.1% in both dimensions.

Feedback on the quality of accommodation remained high, with maintenance and repair

staff seen as courteous and providers of good quality repairs.

The site offices continue again this year to maintain their good service ratings across all the dimensions measured, with the high standards of service historically established being upheld.

"Overall satisfaction with University Accommodation continues to rise this year climbing to a rating of 79.1%"

For the second year running Devonshire Hall showed an improvement in the quality of meals provided.

Overall satisfaction with University accommodation continues to rise this year climbing to a rating of 79.1%. Of all the sites there were two where the overall satisfaction rating was particularly high. They were Ellerslie Global Residences and Henry Price.

A big thank you to all Residential Services staff who have worked hard to maintain and improve these results year on year.

TOP AWARD FOR ESTATES CONTRACTORS

On Thursday 4 July in Plaisterers' Hall, London (behind St Paul's Cathedral) the National Painting and Decorating Association Awards were held. These are the equivalent of the Oscars for the painting and decorating industry!

Paul Crouch from our Maintenance and Operations Section was the Project Manager on the Great Hall refurbishment which comprised of the re-decoration and application of gold leaf to embellishments in the cornice, minor repairs to plasterwork and associated finishes.

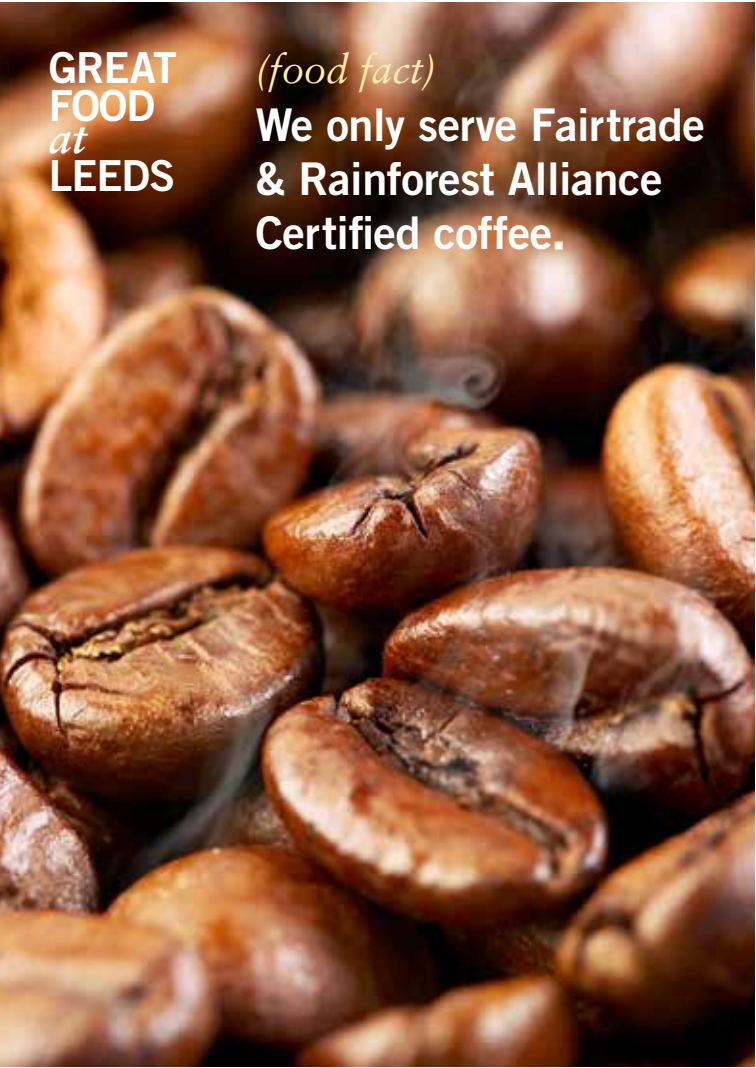
This project commenced on 30 January 2012 and was completed on time, on 6 March 2012 which was a very 'tight' schedule of just three weeks. Due to the Great Hall being a grade II listed building great care was required for handling equipment into the building. One such example was scaffolding, which was handled through one of the windows from a tower scaffold instead of being brought through the inside of the building and up the magnificent staircase where it could have knocked the original tiles dating back to 1894.

Bagnalls, overseen by Paul Crouch, won first prize in the Decorative category for the highly decorative work undertaken within the Great Hall.

"The quality of work is absolutely outstanding and is a tribute to the workmanship of Bagnalls Painters and Decorators"

Steven Winter, Head of Maintenance and Operations and Ed Batty, Area Maintenance Team Leader said, "they were very impressed with the quality and standard of work carried out by Bagnalls within an extremely tight programme to one of our iconic buildings. The quality of work is absolutely outstanding and is a tribute to the workmanship of Bagnalls Painters and Decorators and the project management of Maintenance and Operations".





**GREAT
FOOD
at
LEEDS**

(food fact)
**We only serve Fairtrade
& Rainforest Alliance
Certified coffee.**



After getting through intense auditions last year, ex-boxer and Residential Services employee Colin Manners took on a mission to beat the banker at the Dream Factory, on the game show Deal or No Deal presented by Noel Edmonds.

At the recording in January Colin signed an agreement not to reveal any details of the outcome ahead of the programmes screening, so we watched with bated breath when on Wednesday 3 April, after 26 appearances as a contestant on our screens, it was his turn to claim the spot in the 'Crazy Chair' and indulge in some light-weight banter with Noel, where he enthused about his job as a Porter at Devonshire Hall which he loves.

His aim was to win enough money to have central heating installed in his house, and in a nail biting and emotional

game that saw him lose the big money in the first round, Colin took it down to the wire and 'dealt' at £14,000 with only one box to go. Colin's effervescent personality shone throughout and, although he potentially missed out on a £50,000 win and didn't 'Spank the Banker', he considered it a draw and won enough money to pay for his project with some left over to pay for a trip to visit his gran in St. Kitts to celebrate her 100th birthday with her.

The audience, referred to as 'Pilgrims' on the show, included his wife Kath, their daughters Zoe and Nichola, and his sister Karlene.

Colin enjoyed his time in the limelight and he is now planning his next game show appearance - so watch this space!

A Gran Farewell for Health & Safety Maestro



Dave Mara (Senior Supervisor, Plumbing and Building) insisting on photographic evidence while handing over Operation and Maintenance Manuals to Granville! There had been comment about such documents being 'lost' in the past!

At the end of August, after 12 years of working in Estates, Granville Cheetham is ready to hang up his hard hat and throw away his high viz and zoom off into the sunset! Well I say zoom, he has to take it steady while towing his caravan, more affectionately known by his team as the 'tin snail'!

Granville began at the university as a 'lone worker' and over the years his team has grown in number to six!

Granville has a wicked sense of humour and you can often hear from his 'corner of the room' resounding laughter. In fact one of the Estates job vacancies read 'Sense of humour desirable, although he has often said since it should have read 'essential'!

Over the years he has been evicted from his desk in the Estates Office twice, he started life on the top floor but then found himself

very firmly at ground level. There was however, no 'fall from height incident', he used safe access and egress, more commonly known as the stairs. He has kept his eagle eyes and ears close to the ground at all times and this has kept him at the top of his game.

Talking of games, Granville is an ardent supporter of the Roughyeds, the Rugby League team affiliated with his home town, Oldham. A Lancashire lad very bravely venturing into Yorkshire, who can often be heard 'sparing' with his colleagues (metaphorically of course!!) about the upcoming weekend Rugby League fixtures, not to mention the cricket!!

He will be missed by his friends and colleagues, but not by anyone engaging in a Health and Safety misdemeanour.....'he who dares definitely didn't win' with Granville!!!

Howzat!

The season ended on a high for the University of Leeds' elite partner, Leeds Bradford MCCU, as the team secured a historical treble win.

Securing the title in their two day league, the Weetwood-based team also finished at the top of their one day league.

The team's undefeated MCCU league season earned them a place in the MCCU Challenge Final against Cardiff MCCU at Lord's on Friday 21st June. The game saw Leeds claim a three wicket victory over their competitors.

Strong performances in the BUCS competition saw the team secure their place in the final at Wormsley on Monday 24th June, against Loughborough MCCU. Despite suffering an earlier defeat to Loughborough in the T20 competition, Leeds went on to secure a convincing five wicket victory over their competitors and secure their third title of the season.



LEEDS Gryphons

The University of Leeds has enjoyed its most successful BUCS season to date, finishing 14th out of the 148 institutions that take part in the competition programme. Over the course of the year, through the fantastic efforts of our students, coaches, professional staff and volunteers,

we have accumulated 1735 points compared to our 1565 point from last year. Each and every sports club have had their part to play, but it was our MCCU cricketers and our triathletes who have dominated every event that they have competed in this year and made a real difference.

NO PAYNE NO GAIN!

Jocelyn Payne, Sales and Marketing Assistant at Sport & Physical Activity, secured a podium finish at the annual Greater Manchester Marathon held on Sunday 28th April. Payne had to produce a sprint finish to secure the podium position and recorded a personal best time of 2:45:58.

Payne is currently the 12th fastest UK female marathon runner of this year and the 4th fastest U23 marathon runner of all time. Payne's success in Manchester was the fastest time recorded by an U23 female in 29 years.



PEDAL MAIL

Harinder Kalyan (Mailroom Supervisor) has always looked for opportunities to reduce vehicle usage and contribute to a more eco friendly zone around the University of

Leeds. Consequently, a cyclist trial on the 9am and 3pm run to a number of selected departments was undertaken by Go Getter Despatch earlier this year. A review of this will take place in September 2013 and hopefully the outcome will result in a continuation of this partnership.

WATCH THIS SPACE!



fdmatters - editorial panel

If you have a story, event or achievement that you want to share, then please get in touch with the service contacts below

Estates - Jane Holmes
Campus Support Services - Eloise Oworm
Commercial Services - Matt Hamnett or Susan Pimblett
Residences - Sophie Shand
Sustainability - Mike Howroyd

ESTATES ROCKS AND ROCKS!



On a Friday night in March the Santiago Bar in Leeds rocked, as Chris O'Connor played his guitar and sang the opening song, "Sunny Afternoon" by the Kinks, while the snow fell outside with temperatures well below zero!!

The evening was organised by the Estates Music Collective who are Tony Peace, Shaun Solari and Dean Walsh. The performers included members from the Design office, Maintenance & Operations and Residences. Alec Frost, a former employee, also brought his band along to play.

Many songs were sung, including Mustang Sally where backing singers, "The Sallyettes" made an appearance, comprising of Danai Vrouvliani, Angela Cochrane and Kay Swithenbank.

There was also a solo appearance by Tony Hall who played the saxophone.

The music rang out late into the night with much singing, dancing and a few 'sherberts' supped!! The entire evening was very well received with everyone that came giving it a good review; it would certainly give 'Trip Adviser' a run for its money!

As the audience clapped and cheered the talk quickly turned to "when's the next gig?" and so Tony Peace, who has now promoted himself to Event Director(!), has organised another such shindig!!

> Save the date

Genre: Rock and Blues

Date: Friday 13 September 2013

Venue: The Old Bar, Leeds University Union

Time: 7pm

More details to follow – keep an eye out for posters and e-mail

PRINT©BUREAU WEBSITE LAUNCHED



The Print & Copy Bureau released a new web-site at the end of March 2013 that has resulted in a big increase in the number of staff and students visiting the site.

From the 1 April to end May 2013 the PCB web-site received 2855 visits; 62.7% of which were new customers.

In reviewing the feedback from users we are now expanding the website to include a number of design templates and also providing on-line estimating which enables users to use the print service at any time of day.

You can visit the website at:
pcb.leeds.ac.uk



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